

PureSource Donor Network

Service Overview & Scope of Services

Purpose of This Document

This document explains the role of PureSource Donor Network and outlines the scope and limitations of the services we provide. It is intended to help clients understand how we assist with directed blood donation coordination in a clear, transparent, and non-clinical manner.

What We Do

PureSource Donor Network provides administrative coordination and advocacy services for individuals and families pursuing directed blood donation through licensed hospitals and blood banks.

Our role is to assist with the non-medical and logistical aspects of the process, which may include:

- Helping clients understand the administrative steps involved in directed blood donation
- Assisting with documentation organization
- Coordinating communication timelines between clients, donors, and medical institutions
- Providing guidance on process requirements set by hospitals or blood banks
- Supporting clients through time-sensitive or complex coordination needs
- Acting as an administrative point of contact when appropriate

What We Do NOT Do

PureSource Donor Network does not provide medical services of any kind. Specifically, we do not provide medical advice, diagnose conditions, recommend treatments, perform blood collection or testing, make clinical decisions, or contract with others to provide the practice of medicine.

Relationship to Medical Providers

PureSource Donor Network operates independently of hospitals, blood banks, and healthcare providers. We do not control medical eligibility decisions, influence donor acceptance, or guarantee outcomes related to donation approval or scheduling. Final authority always rests with the medical institution involved.

Confidentiality

We treat all client communications as confidential and limit our involvement to administrative coordination only. Clients are encouraged not to share medical records or clinical details unless specifically requested by a licensed healthcare provider.

Important Notice

PureSource Donor Network provides administrative coordination and advocacy services only. We do not provide medical advice, treatment, testing, blood collection, or clinical decision-making.

Next Steps

Clients interested in learning more about our services or requesting assistance may submit a confidential consultation request through our website. Following submission, we will review the request and follow up regarding potential next steps.